

From: LAZ0002
To: Microsoft ATR
Date: 12/4/01 9:00pm
Subject: Microsoft Settlement

Dear Sirs,

Your recent settlement agreement with Microsoft falls way short of what anyone I know would call fair.

How can it be fair when they continue to "bundle" extra software and call it an "operating system"?

A case in point would be their latest release, Windows XP. It contains CD "burning" software that allows you to make music or data CD's. A company call Roxio also makes this type of software, called EasyCD Creator 5. Since you have to have an operating system to run a program like EasyCD Creator 5 and the Windows O.S. already has such software in it, why would anyone pay for the samething twice?

The only thing that would be fair would be to force Microsoft to unbundle all of it's software and prohibit it from forcing, in any way, computer manufactures or customers to buy something that they don't want to get something that they do.

That way, a customer would be able to pick and choose the software that best fits there needs without having to purchase unwanted software.

And since this would force Microsoft to display their individual software products side by side with their competitors, competition would be greatly improved.

In this way a customer would be better served by making the choice entirely theirs.

Thank you for your time.

C. Lazarich
Kent, WA.